COBY DVD915

IMPORTANT PLEASE READ!

COMMON TROUBLESHOOTING ISSUES

ISSUE #1 NO PICTURE

Make sure your TV is turned to the correct Video line (AV Input/Video Input 1,2,3.etc). Consult the TV manufacture if you need help setting the TV to the correct Video line. If you are going through a cable box, contact your cable provider or the cable manufacture. Once your TV is turned to the correct video line, you should see the "COBY" logo.

ISSUE #2 ROLLING, COLORLESS SCREEN

Make sure the Yellow Video wire is connected to the Video connection on the DVD player and on the TV

ISSUE #3 HAD A COLOR PICTURE, NOW RECEIVING A BLACK AND WHITE OR A ROLLING SCREEN

The DVD has been set to the incorrect broadcast system.

Press the N/P button on the remote to select the correct broadcast system. Make sure you do not have a disk in the tray while pressing the N/P button. NTSC is for the United States TV broadcast system

ISSUE #4 NOT ALL SPEAKERS ARE FUNCTIONING

Make sure the speaker wires run red-to-red and black-to-black from the DVD to the speakers.

ISSUE #5 SOUND COMING FROM ONLY 2 SPEAKERS AND THE SUBWOOFER

You will receive sound through all speakers, when playing a DVD formatted in <u>5.1 Channel</u> Sound. You will only receive sound through the 2 main speakers and the subwoofer when playing a CD formatted in <u>Stereo</u> sound.

ISSUE #6 WHY CAN'T I HEAR MY TV COMING THROUGH THE DVD PLAYER SPEAKERS

To utilize the DVD speakers for your TV, your TV has to support "AUDIO OUT". Connect an audio wire (Red & White prong) from your TV AUDIO OUT into the DVD player AUX 1. Turn the DVD player "ON" and select AUX1 on the DVD remote control. You should hear your TV sound coming from the DVD speakers.

ISSUE #7 WHY CAN'T I CHANGE THE RADIO STATION MANUALLY

To change the stations manually, press the Tuner button twice.

It will change to the AM frequency, then back to FM frequency.

Once you're back to the FM frequency, press the next or previous button to manually change the stations.

ISSUE #8 PICTURE FADES DARK TO LIGHT

You cannot connect the DVD through your VCR, TV/VCR combo, Cable or Satellite. If you cannot connect directly to the TV via a Yellow Video input, then you will need to purchase an RF Modulator and a four-foot Coaxial wire at your local electronics store.

ISSUE #9 HAD PICTURE, NOW RECEIVING A BLACK OR BLUE SCREEN

The DVD player may be set to Progressive Scan Mode. You will need to change the Video mode from Progressive Scan to Composite. Make sure you DO NOT have a disk in the DVD tray. On the remote control press the P.SCAN button 2-3 times until the "COBY" logo appears.

If you are still having difficulty setting up your new DVD player, please contact Customer Service or Technical Support, Monday-Friday 8:00 AM – 11:00 PM EST, Saturday and Sunday 9:00 AM – 11:00 PM EST. You can also reach us online at customerservice@cobyusa.com or techsupport@cobyusa.com

1-800-681-2629 OR 718-416-3197